

What's new with the proposed new cost recovery model?

Services Based:

1. Focus is on the service and the actual costs. For example, if you have an O365 email account you will pay \$114 a year for email and archiving services. If you don't need it, you will not pay for it. If you need a standard computer, you will pay \$305 a year (after initial purchase), if you have a Virtual Desktop with a zero client you will pay \$163.39 a year (after initial purchase). The technical support services have been removed from the physical endpoint costs.
2. If you do not have a user account (userid/password), you will not be billed for any services related to a typical user (file and print services, backup, customer support, etc.). However if you do have a user account you will be billed for those services whether you have your own computer or share a computer.

Staff based:

1. Another key feature of the new model is that the base enterprise network infrastructure that provides the connectivity between buildings will be considered an enterprise cost (everyone pays for it). Historically, only the central systems costs (budget, payroll, purchasing and HR) were incorporated into an enterprise cost. The rationale here is that no matter what the employee does, not matter if they physically interact with a computer or have computer system access, they are a direct beneficiary of the network. They can make calls, they get paid and have purchases and budget done through central systems, basically their jobs directly or indirectly benefit from the ability to communicate within the organization.

GIS Services will be treated as they have in the past, with the City and County splitting the costs 50-50 and recouping them based on the organizations preference.