

**Type of Request**

Base Budget Adjustment

New Budget Request

**Requestor Information**

Name: Chris Sinrud

Department: Information Technology & Services

Phone Number: 8322

**Request Information**

Description: Live Action - LiveNX Enterprise: LiveNX collects and analyzes real-time data directly from network devices providing insights to plan, diagnose and optimize the environment to deliver application assurances for better user experience.

Justification: LiveNX Enterprise will assist the Network group to analyse problems within the network by collecting real time data from the network infrastructure. This will allow us to monitor the quality of services on our network and troubleshoot which part of the network is having problems. It is difficult to impossible to troubleshoot why a specific application or service is having problems when everything else in the network seems to be working fine. LiveNX will allow us to see why phone services, video services, email, and other applications seem to be slow.

Impact: Integrating this product into our toolbox will allow us to plan better network upgrades, troubleshoot specific application problems and other network issues that we may be experiencing. The network group is being asked more and more to diagnose network application problems ie slowness or non-responsiveness, this product will help us diagnose those questions. [www.liveaction.com/products/live-nx](http://www.liveaction.com/products/live-nx)

**Financial Information**

Proposed funding location:

Fiscal Year 2018 projected cost: 39,280.00 for 100 network devices

Projected ongoing costs: Renegotiate after three years

Proposed Revenue Source:

Projected Savings: NA

