

Program: LCC BH Local Advisory Council: Strategic Logic Model with Action Plan  
 Situation: Group#2: Improve Behavioral Health Crisis and Continuum of Care Impact: Timely access to the appropriate level of care

INTERNAL PROCESS				EXTERNAL RESULTS		
Inputs	Activities	Participation	Outputs	Outcomes -- Impact		
				Short Year 1	Medium Year 2	Long Year 3
Summary <b>LAC Wkgrp2 members</b> <b>Monthly workgroup meetings</b> <b>211</b> <b>BrightApp</b> <b>CONNECT Referral System</b> <b>988</b> <b>State 211 Advisory Board</b> <b>Full LAC</b>	What 1. Conduct process mapping for individuals and agencies trying to connect to services. Identify barriers and challenges. 2. Conduct focus groups with behavioral health providers to understand barriers to keeping info up to date in 211 and BrightApp and using CONNECT to make referrals. 3. Develop a universal form for BH providers to sign-up or update their info in 211, BrightApp, and CONNECT. 4. Promote 211, BrightApp, and CONNECT with local BH providers. 5. Promote 211, BrightApp, and 988 to the public.	Who 1. Jen P, Jillian, Jolene, Drenda, Marvin 2. LAC Wkgrp2 members 3. LAC Wkgrp2 members 4. LAC Wkgrp2 members 5. LAC Wkgrp2, State 211 Steering Committee	# 1. Five process maps completed to inform strategies to improve referrals and connections to appropriate services. 2. Two focus groups held at HUB Coffee to collect information from BH providers. 3. One completed universal form posted to LCPH website. 4. Number of BH providers signed up for or updated their information in 211, BrightApp, and/or CONNECT. 5. Number of website visits/calls to 211 and BrightApp by the public.	Outcomes from activities and outputs: <b>Increase in the number of behavioral health providers that are listed in 211 and BrightApp and utilize CONNECT to make referrals.</b> Impacts observed and/or documented: <b>Goal: 25 – goal not met even after attempt at focus groups and several more strategies to reach and encourage providers.</b>	Outcomes from activities and outputs: <b>Increase public awareness of 211, 988, and BrightApp as resources to gain access to appropriate behavioral health services.</b> Impacts observed and/or documented: <b>Public promotion delayed. Unable to measure impact at this time.</b>	Outcomes from activities and outputs: <b>Improve referrals to appropriate behavioral health services in Lewis and Clark County.</b> Impacts observed and/or documented: <b>Because public promotion of resources was delayed, workgroup unable to measure impact on appropriate referrals to BH services.</b>

**Assumptions**

Mission: The purpose of the LAC is to assist in the improvement of Lewis and Clark County Public Health Behavioral Health (Mental Illness and Substance Use Disorders) services and to review and make recommendations about behavioral health services to the Lewis and Clark Service Area Authorities (SAA).  
LAC Guiding Principles

**External Factors**

Uncertain State Budget Allocations for BH  
COVID19 Pandemic  
Other?

**Workgroup/Breakout #2: Improved Future BH Crisis and Continuum of Care****Local Advisory Council Bylaws Reference to Mission and Guiding Principles to connect to Strategic Planning Activities.****Section A. Mission**

The purpose of the LAC is to assist in the improvement of Lewis and Clark County Public Health Behavioral Health (Mental Illness and Substance Use Disorders) services and to review and make recommendations about behavioral health services to the Lewis and Clark Service Area Authorities (SAA).

**Section B. Guiding Principles (with relation to themes JJ)**

Specific objectives of the LAC include the following:

- Examine gaps in child and adult services and recommend solutions when gaps are identified. (#1/2)
- Identify potential additions to services within Lewis and Clark County for recommendation to the SAA. (#1)
- When identified, analyze and discuss local problems experienced by Lewis and Clark County service providers, advocacy groups, public officials and the general public.(#1/3)
- Facilitate accurate and timely communications between the LAC and MHOAC and the regional SAA. (#1)
- Assess the effectiveness of Lewis and Clark County mental health services and suggest ways of making services more effective.(#1/2/3)
- When identified, serve as a catalyst and facilitator in solving Lewis and Clark County Behavioral Health service problems.(All)
- Recommend strategies for organization and coordination of Behavioral Health services in Lewis and Clark County, when identified. (All)
- Work with behavioral health providers to provide education to the Lewis and Clark County public on behavioral health issues. (#1/3)