



## An entity of Good Samaritan Ministries

### End of month report for August 2022

Hello everyone,

I hope this finds you all in good places and well. Before we jump into the numbers I wanted to share a success story about one of the many clients we work with daily. This particular man has been coming to Our Place for several months and at first was reluctant to participate in groups, kept to himself, and states he didn't have much hope in things changing in his life. Over the last four months as we have built a relationship and trust with him, he has not only joined groups but is very active in participating and often sharing from his own story to try to help his peers. He has shared about going through treatment *thirty-two* times before he had his "aha" moment and began his recovery. In the last two months he has renewed his ID's, gotten odd jobs, got a business license, and is working diligently on his contractor's license to get back on his feet. These are the successes made possible by the work our amazing staff does in putting people first. Thank you again for all your support and helping us provide these opportunities to those in need.

For the month of August, Our Place has operated at full capacity, our hours of operation remain Monday through Saturday from 9AM to 3:30 PM.

Here are our numbers for the month.

- **Client count: 598**
- **Targeted Peer Support hours provided: 155 (We saw a rise in peer support hours with the beginning of the MERA program from the state in the last 3 weeks of August)**
- **Veterans served: 35**
- **Jobs found: 6**
- **Emergency food packs given out: Between the street outreach program and Our Place we handed out 120. (These were the packs donated by food share)**

As we continue to move forward in our journey as a recovery and resource center we have seen some amazing change and renewed commitment in many of our client's efforts to get their feet back under them. Our staff are diligent in our efforts to not only bring in resources from the community but to also ensure our clients are connected with the community resources who are unable to come to us as our clients pursue their life goals. With people becoming more invested in groups we find that the clients are not only gaining resources but are starting to help each other with their knowledge, directions, and encouragement. I believe this change is a direct result of the wonderful work of our Peer Supports, Alton Talley and Sarah Grantham, as well as Mark Nay our Street Outreach Coordinator. It takes great caring, empathy, and honesty to build the trust we see from our clients daily and our staff excels at what we do. Our focus continues to be helping people regain hope, connect with resources, and get back on their feet and help them move forward with their lives.

**Case Management** consists of assisting with paperwork for our consumers, taking them to meet with different community entities, being present when they are filling out lease paperwork, filling out case management packets for the Permanent Supportive Housing Vouchers, following up with any required documents and keeping files for clients, as a per support...a fantastic combination for success!

**Treatment:** OP has been focusing on people suffering from addiction, we have utilized Rimrock, MCDC, Boyd Andrew and Instar Community Services.

**On the Peer Support side**, we offer support one-on-one to Peers who are experiencing a crisis. On average we work with three to eight people a day. This is not professional counseling, but more a sympathetic and experienced ear to help them work through their problems, while coming up with appropriate solutions or options

Our staff is training on various aspects of communication, group facilitation, and programing that continues to help our clients with the help of Brandy Vail and Montana's Peer Network as we move forward with our recovery-based groups. The success in wrap-around services with GSM, C4MH, MSH as we work together to help provide as many services as we can for those in need continues to grow and make a difference in people's lives.

We also continue to work with United Way, Good Samaritan, and St. Paul's Methodist church to offer the homeless community showers which take place each Tuesday from 9am until 12pm. This program remains successful, and we average between 8 to 14 showers each week. We are truly grateful to have these connections in the community.

Thank you for your continued support in our efforts.

Sincerely,

Todd Tecca

Manager

Our Place Recovery and Resource Center